

## Service

At Hause Machines, we know time is money. Our customers cannot afford the loss of production due to malfunctioning or broken machines nor can they wait to get them back up. Our machine builders are the service technicians, so they don't take short cuts during the building process. But rather than tell you how good our service is, we'll let our customers tell you: "Hause Machines has been a long-time, valued partner that supplies reliable Holomatic machines at our operations," said Bill Lewis, automation specialist at Premix, a thermoset company located near Kingsville, Ohio. "Because of its reliability and durability, Hause's Holomatic line greatly supports our pledge to meet and exceed customer expectations." [Read more](#)

Jim Reed, production manager at Convert-a-Ball Distributors, Inc. in Nebraska, said "Our company has achieved ideal production and repeatability levels from the 15 Hause Holomatic drilling machines used at our facilities for approximately 10 years." "We have several heads that have drilled a million plus Convert-A-Ball balls and stems." [Read more](#)

"I feel a great advantage is the customer service. Hause is very receptive to suggestions and criticisms. We have a great working relationship with Hause Machines," said Deal. "Products from Hause meet and exceed our expectations. They are more than willing to help in advising and recommending units for particular applications." "Hause maintains a high level of quality, reliability and versatility in their units that allow a machine builder to be able to do one stop shopping with them," said Deal. The new lines of machinery recently affiliated with Hause, including rotary index tables and drill units and equipment, may also benefit Manchester Tool & Die. [Read more](#)